

DATE: July 31, 2025
TO: 911 Emergency Response Advisory Committee
FROM: Jenn Felter, Communications Manager, Washoe County 775/333-7017,
jfelter@washoecounty.gov
THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office
SUBJECT: ANNUAL REOCCURRING FUNDING REQUEST – by WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS CENTER FOR CARBYNE 911 CONTRACT INVOICE. A review, discussion and possible action to approve, deny or otherwise modify this request to fund our current annual contract fee with Carbyne 911 [NG-911 Solution] for an amount NOT TO EXCEED: **\$60,900.00 (annual)**.

SUMMARY

Carbyne 911 is an NG-911 solution that Washoe County Sheriff's Office has been using for the last 24+ months. The company allows for PSAP's to initiate on Emergency and non-Emergency calls for service with citizens that do not know their exact location. In May of 2021, E-911 Board moved and approved the 5-year contract with Carbyne to be paid in annual installments in an amount NOT TO EXCEED: **\$60,900.00**

NRS APPLICABLE: *NRS 244A.7645*

Provides approval of costs associated with purchasing, leasing or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number or location from which a call is made, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholders are the area primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications, City of Sparks Emergency Communications and City of Reno Public Safety Dispatch, and each PSAP's contracted Agencies.

PREVIOUS ACTION BACKGROUND

In May of 2021 the E-911 Committee approved a 5-year contract with Carbyne 911 which is an NG-911 solution (that Washoe County Sheriff's Office has been using) to be paid annually using E-911 funds for an Annual amount NOT TO EXCEED: **\$60,900.00.**

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Board approve the request presented by Washoe County Sheriff's Office Communications Center, to fund the Annual invoice amount NOT TO EXCEED: **\$60,900.00.**

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Board approve the request presented by Washoe County Sheriff's Office Communications Center, to fund the Annual invoice amount NOT TO EXCEED: **\$60,900.00.**



September 18, 2025, E911 Committee Meeting
Carbyne Inc.
45 W 27th St, Suite 200
2nd floor
New York NY 10001
United States
Tax ID: 814342238

Bill To:

Washoe County Sheriff's Office
1001 E. 9th Street, Bldg. D-200
Attn: Accounts Payable
Reno NV 89512
United States

Ship To:

Washoe County Sheriff's Office
1001 E. 9th Street, Bldg. D-200
Attn: Accounts Payable
Reno NV 89512
United States

Date: 30-Jul-2025**Terms:** Net 30**Due Date:** 29-Aug-2025**Account #:** 10066**Invoice INVINC50492**

Item	Description	Quantity	Rate	Amount
120	Washoe Cty-CLU service 5 of 5 01/07/2025-30/06/2026	12	5,075.00	60,900.00

Subtotal	60,900.00
Sales Tax (0%)	0.00
Total Amount	USD 60,900.00

Balance on account	USD 60,900.00
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Payment to:**Please remit ACH Payment to:**

Name: Carbyne Inc
EIN: 81-4342238
Bank Name: Silicon Valley Bank, a division of First-Citizens Bank
Branch/ASA: 121140399
Account Number: 3303423900
Swift: SVBKUS6S

Please Mail CHECK Payment to:**Regular Mail:**

Carbyne, Inc
Attn: P.O. Box # 358178
500 ROSS ST 154-0455
PITTSBURGH, PA 15262